



THE SECRET SKINCARE

PATIENT INFORMATION & AFTERCARE GUIDANCE

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PHI CLINIC, 102 HARLEY STREET,
LONDON, W1G 7JB

TEL: 020 7034 5999

'THE SECRET' SKINCARE INFORMATION

WHAT IS 'THE SECRET' SKINCARE?

'The Secret' Skincare is a prescription based skincare range where the product is tailored to your skin concern and made to order for you.

Their mission is to 'combine multiple, medically-proven ingredients into simple day and night formulas to create healthy skin functioning in optimal condition.'

Combining gold standard evidence based ingredients, 'The Secret' Skincare has a range of products to treat pigmentation such as melasma and sun damage as well as rosacea, dermatitis, acne and general skin rejuvenation. It even has products suitable for pregnancy and breastfeeding.

'The Secret' Skincare is an Australian brand and we are the first clinic in the UK to work with them to give our patients the best outcome for their skin.

HOW IS 'THE SECRET' SKINCARE DIFFERENT FROM OTHER SKINCARE BRANDS?

'The Secret' Skincare Brand sets its self apart through Science, Service and Sustainability.

SCIENCE

'The Secret' ensure that you are using the best possible ingredients if science shows there is a better, evidence based way than what is the norm.

SERVICE

The relationship does not end after a patient has received their product. Unlike any skincare company before, when you purchase these products, you are also receiving a service from the 'The Secret' Skincare and Phi Clinic Team combined. Through regular check in emails and in person reviews. We know it's a journey to healthy skin and we will be with you every step of the way.

SUSTAINABILITY

It is essential that the footprint on the environment is a positive one. Sustainability is considered in each and every process, from the minimalistic regimes, through to our packaging and processes.

AM I SUITABLE FOR 'THE SECRET' SKINCARE?

The Secret Skincare is suitable for anyone who wants to improve their skin regardless of their concern. The Secret Skincare even has a range for people who have sensitive skin and are pregnant or breast feeding.

HOW DO I ORDER 'THE SECRET' SKINCARE?

STEPS FOR ORDERING AT HOME:

1. Firstly set up an online account on The Secret Skincare website: www.theseecretskincare.com You can do this in clinic with your practitioner also.
2. Carry out the skincare quiz to find the products that The Secret skincare algorithm recommends (this is not mandatory as your Phi Practitioner may have already recommended products for you).

Please note: the algorithm will recommend what products to purchase however, if your Phi Clinic Practitioner has advised a different product you can override the decision of the algorithm and choose to purchase what your Phi Practitioner has recommended.

3. Add your products to your basket to checkout.
4. Once you try to checkout you will be instructed to carry out a medical questionnaire. This must be carried out before any purchase and again if any new products are added to the basket.
5. In this questionnaire there will be a section about your 'personal details'. The 5th question will ask 'how did you hear about The Secret Skincare?'.

Please choose 'Clinic' where it will then allow you to enter the Phi Clinic and the name of your Phi Clinic Practitioner. Please ensure you complete this step to keep you as a Phi Clinic Patient and to allow your practitioner to adjust doses of some of the active ingredients such as tretinoin.

6. Once you complete this, check out and await products (10-21days) where you will get all of the directions for using the products.
7. Once you receive your products please book for a skin review with your Phi Practitioner for 4-6 weeks later.

For more information contact your practitioner or email us on info@phiclinic.com or you can call us on 02070345999